

[REDACTED]  
From: [REDACTED]  
Date: On Monday, February 26th, 2024 at 3:31 PM  
Subject: Re: Incorrect voting record  
To: Elections Department <[ElectionsDepartment@washoecounty.gov](mailto:ElectionsDepartment@washoecounty.gov)>

Hello,

Thank you for changing my voting record, but it is still incorrect. I did not vote Election Day. Please correct.

Thank you,

[REDACTED]

On Thursday, February 22, 2024 at 11:47:08 AM PST, Elections Department <[electionsdepartment@washoecounty.gov](mailto:electionsdepartment@washoecounty.gov)> wrote:

Dear [REDACTED]

We have received your e-mail and would like to follow up with some information regarding your inquiry.

Over the weekend our office was made aware of multiple voters checking the Secretary of State's website to find it displaying "Mail Ballot Counted" under their vote history, when in fact they had not voted in such a manner. This was an unfortunate vote history display error and has no effect on the Election Result systems; as such each individual county Canvass and the State's results are unaffected (<https://silverstateelection.nv.gov/NVOther/>). This information should now be correct on the SOS's website and you can also check our records here: [https://www.washoecounty.gov/voters/register\\_to\\_vote/check-my-registration.php](https://www.washoecounty.gov/voters/register_to_vote/check-my-registration.php). We are happy to verify your information and vote history if you'd like to call our office.

Here is the most recent SOS statement as of Monday night:

*"After working closely with Nevada's county clerks, registrars, and their IT staff, the Nevada Secretary of State's office is confident that all issues related to erroneous vote history have been identified and fixes are in progress. The issue was as follows: on a nightly basis, each*

county uploads their voter registration data to the Secretary of State's database, which executes code to create the single statewide voter registration file that users see when they log into [vote.nv.gov](https://vote.nv.gov). The legacy systems used by a number of the counties require additional steps be taken to ensure that voters who did not return their ballot do not have vote history; some of those steps were not taken, which resulted in inaccurate data. Our office has been validating new files from each county and moving them into production as soon as the accuracy of the data is verified. Some counties may not see updates until after the nightly file upload, but if counties have taken the appropriate steps all voter data should be accurate within 48 hours. A comprehensive report will be provided as soon as is practicable. Again, this is an error that relates to the code used for when a voter is sent a mail ballot and does not return it; it has no connection in any way to vote tabulation. The top-down Voter Registration and Election Management System (VREMS) project at the Secretary of State's office will go live prior to the June 2024 election, and remove the need for these outdated processes."

Please let us know if there is anything else we can do for you.

Thanks.

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**From:** [REDACTED]  
**Sent:** Monday, February 19, 2024 5:03 PM  
**To:** Elections Department <[ElectionsDepartment@washoecounty.gov](mailto:ElectionsDepartment@washoecounty.gov)>  
**Subject:** Fw: Incorrect voting record

**[NOTICE:** This message originated outside of Washoe County -- **DO NOT CLICK** on **links** or open **attachments** unless you are sure the content is safe.]

----- Forwarded Message -----

**From:** [REDACTED]  
**To:** [nvelect@sos.nv.gov](mailto:nvelect@sos.nv.gov) <[nvelect@sos.nv.gov](mailto:nvelect@sos.nv.gov)>  
**Sent:** Monday, February 19, 2024 at 04:22:50 PM PST  
**Subject:** Incorrect voting record

To Whom it May Concern,

Please correct my voting record.

Thank you,